

County of Santa Cruz

HEALTH SERVICES AGENCY

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MINUTES EMERGENCY MEDICAL CARE COMMISSION

March 19, 2018 TIME: 8:30 AM DATE: PLACE: Watsonville Hospital, 75 Nielson St., Watsonville, Sequoia Room **MINUTES**

ITEM:

- 1. Call to Order/Establish Quorum, Review/Correct Agenda, Minutes-[8:30 am]
- 2. Written Correspondence Report None
- 3. Oral Communications Question asked if Netcom tracks "false calls" there are reports available. 911 calls are routed by the tower that receives the call.
- EMS Administrator Report
 4.1 TAG/Ambulance Contract Implementation: Up to date for exemptions from time standards.
- 5. Ambulance Contract Update: Working through questions from the state, no timeframe, may know more after the EMS Administrators' meeting tomorrow.
- 6. Prehospital Advisory Committee: Focusing on aspirin initiative as the model project for prehospital improvement. Brad has done a lot of work on this issue. Continued discussion about reporting from EMS on scene directly to the ER. This is to replace the paper copy of the patient information that fire would collect on-scene. Progress is being made towards doing this electronically. Still have some hiccups. Not all fire departments are completely connected, also some human error in posting. EMS is monitoring on a daily basis. Scott is working with the fire departments on this. Watsonville Fire has had many issues with connecting in the field. The documentation Watsonville Fire has sent to Watsonville Hospital is arriving before radio report is made. Can register patients faster due to this process. EMS is monitoring fire's posting within 10 minutes after arrival on scene. The PAC also discussed reducing inappropriate 911 medical calls by skilled nursing facilities.
- 7. EMS Week May 22nd. Need more calls to recognize. Send them to Brenda.
- 8. ORMAC Operational Response to Mass Casualty Incident Reviewing the county's Mass Casualty plan in light of the ORMAC training. Brenda is setting up a meeting with the hospitals together with someone from fire and someone from AMR to become more prepared for surge. Will also look at grant funding opportunities for a better mass casualty response. Look at MCI caches, etc. ORMAC powerful message to all about how to organize to manage the most patients. Hospitals are having follow up meetings internally and then will refine connecting with EMS. ORMAC the choke point was patient registration, not blood products, etc., Because we are so reliant on electronic registration, have to manage registration to keep the hospital services going. Most of the needs were NOT for trauma surgery in the first few hours of the event.
- 9. Brenda attended the after-action review of the North Bay Fires last week. The hospitals had to organize their own evacuations without command support from EMS at the evacuation site.

EMERGENCY MEDICAL SERVICES PROGRAM **10.** Ambulance Patient Offload Times implementation update: No report.

- 11. Mobile Field Hospital Exercise Cancelled due to weather. Rescheduled until April. Hospital cannot be unpacked in rainy weather, unless there is a disaster.
- 12. POST Statewide Active Shooter Drill/training June 18-22 No report.
- 13. Proposed Agenda for Next Meeting -
 - 12.1 EMS Week
 - 12.2 Mobile Field Hospital Exercise
 - 12.3 POST Statewide Active Shooter Drill/training

14. Adjournment -

Commissioners in attendance:

- Dan Quinto
- Juana Castillo
- Kent Benedict, MD
- Marc Yellin, MD
- Chris Jones
- Marcus Kwan, MD
- Robyn McIntyre
- Sherri Stout-Torres
- Celia Barry

County Staff:

- David Ghilarducci, MD
- Brenda Brenner

Guests:

- Chris Johnston, Watsonville Hospital
- Paul Angelo, Dominican Hospital
- Tammy Spath, SCR911
- Brad Cramer, AMR
- Larissa Bradford, CALSTAR
- Hilda Chelstowski, Central Coast Ambulance