

The County of Santa Cruz Integrated Community Health Center Commission

AGENDA

February 10, 2016 @ 12:30 pm

Meeting Location:

1080 Emeline Avenue, Small Auditorium (basement)
Santa Cruz, CA 95060

ORAL COMMUNICATIONS - Any person may address the Commission during its Oral Communications period. Presentations must not exceed three (3) minutes in length, and individuals may speak only once during Oral Communications. All Oral Communications must be directed to an item not listed on today's Agenda, and must be within the jurisdiction of the Commission. Commission members will not take actions or respond immediately to any Oral Communications presented, but may choose to follow up at a later time, either individually, or on a subsequent Commission Agenda.

Welcome and Introductions

1. Welcome/Introductions
2. Oral Communications
3. Review and Accept January 13, 2016 Meeting Minutes
4. Alliance Care Based Incentive Program – Dr. Dale Bishop
5. Budget/Financial Update
6. Health Homes Update
7. Quality Management
8. CEO Update

Action Items from Previous Meetings:

Action Item	Person(s) Responsible	Date Completed	Comments
HPHP Building update	Amy Peeler	2/10/2016	
MediCal Patients breakdown	Michael Beaton	2/10/2016	

Next meeting: Wednesday, March 9th 12:30 pm-2:30 pm (small auditorium, 1080 Emeline, Santa Cruz, CA)

The County of Santa Cruz Integrated Community Health Center Commission

Minute Taker: Kristina Riera

Minutes of the meeting held *Wednesday, January 13, 2016*

1. Attendance	
Rahn Garcia	Co-Chair
Rama Khalsa	Chair
Pamela Hammond	Member
Raquel Ramirez-Ruiz	Member
Nicole Pfeil	Member
Christina Berberich	Member
Gustova Mendoza	Member
Kristen Meyer	Member
Dr. George Wolfe	Member
Amy Peeler	County of Santa Cruz, Health Services, CEO of Clinics
Michael Beaton	County of Santa Cruz, Health Services, Director of Administrative Services
Kristina Riera	County of Santa Cruz, Health Services, Analyst
Nikki Yates	County of Santa Cruz, Health Services, Accountant III
Christine Williams	County of Santa Cruz, Health Services, Administrative Services Manager
Walter Espinoza	County of Santa Cruz, Health Services, Health Center Manager Watsonville
Meeting Commenced at 12:32 pm and concluded at 2:10 pm	
2. Apologies/Absent	
Apologies were noted from: Sam Gordon and Fernando Alcantar	
3. Oral Communications	
4. Review of November 4, 2015 minutes	
Gustavo motioned for the acceptance of the minutes, the motion was seconded by Pam. The rest of the members present were in favour.	
5. Meeting Schedule for 2016 (Action Required)	
Dr. Wolfe motioned for the acceptance of the 2016 meeting schedule, the motion was seconded by Nicole. The rest of the members present were in favour.	
6. 2016 Nominations for Chair/Co Chair (Action Required)	
All members present were in favour of Rama Khalsa and Rahn Garcia being the 2016 Chairs/Co Chairs. Christina Berberich is going to be added to the Executive Committee, along with Raquel Ramirez-Ruiz.	
7. Budget/Financial Update	
8. CIS Language	
Amy asked the Board approve and authorize the Health Services Agency to apply to the Federal Health Resources and Services Administration (HRSA) for designation as a 'Community Health Center' for the County's Federally Qualified health Centers (FQHCs). Dr. Wolfe motioned for acceptance, the motion was seconded by Pam. The rest of the members present were in favour.	
9. Quality Management	
Amy Peeler, CEO provided a status update on the Quality Management.	
10. CEO Update	
Amy Peeler, CEO provided an update.	

Action Item 1: Report back on total number of enrolled Medical patients vs Emeline MediCal patients.

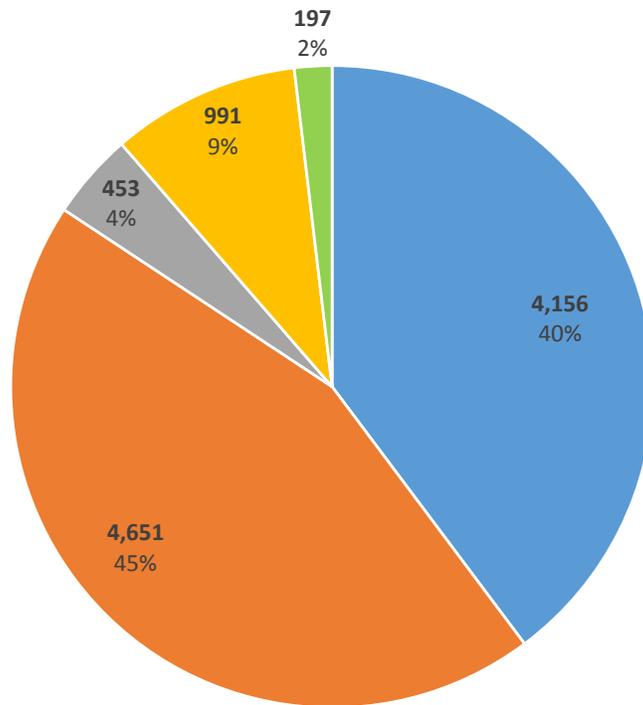
Michael Beaton

Action Item 2: Report back on HPHP building.

Amy Peeler

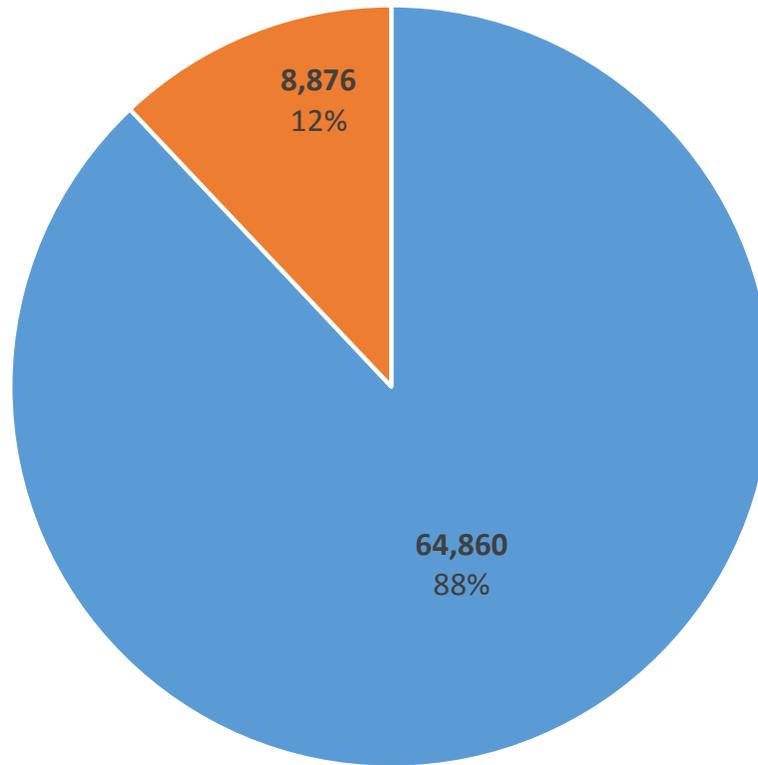
Next Meeting: *Wednesday, February 10th at 12:30 pm at 1080 Emeline Ave, Santa Cruz, CA*

Santa Cruz County Unique Medi-Cal Patients Seen CY 2015
by Location



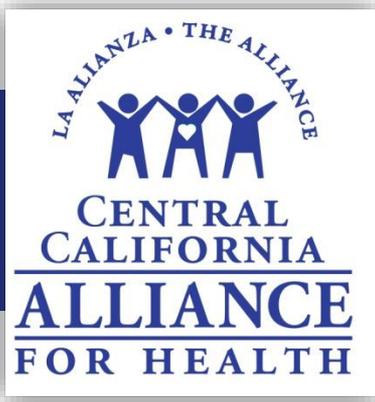
■ Santa Cruz ■ Watsonville ■ Coral Street ■ MH North ■ MH South

Santa Cruz County Medi-Cal Members
Total MediCal Population 73,736



■ Total unique members from MMEF with eligibility in CY 2015

■ Total unique Medi-Cal or Medi-Medi patients seen CY 2015 all locations



Care Based Incentives

Dale Bishop, MD
Chief Medical Officer

CBI Purpose

Promotion of Patient Centered Medical Home

- Timely Access
- Optimal Preventive Care
- Disease Education
- Management of Chronic Conditions
- Care Coordination for Complex Members
- Pharmacy Management
- Primary Care Practice Management

CBI History

- Designed in 2010 to promote best practice utilization and quality of care.
- Phased in 2011 and fully replaced legacy incentives in 2012.
- Minor changes in 2013, 2014 and 2015.
- Ranks performance of primary care for specific measures.
- Offers fee-for-service rewards for targeted services.

Federal and State Alignment

- Promote emerging PCMH model of care:
 - Access
 - Quality Improvement
 - Care Coordination
- Value-based payments
- DHCS external data set
- Statewide Medi-Cal Managed Care comparative data

CBI Process

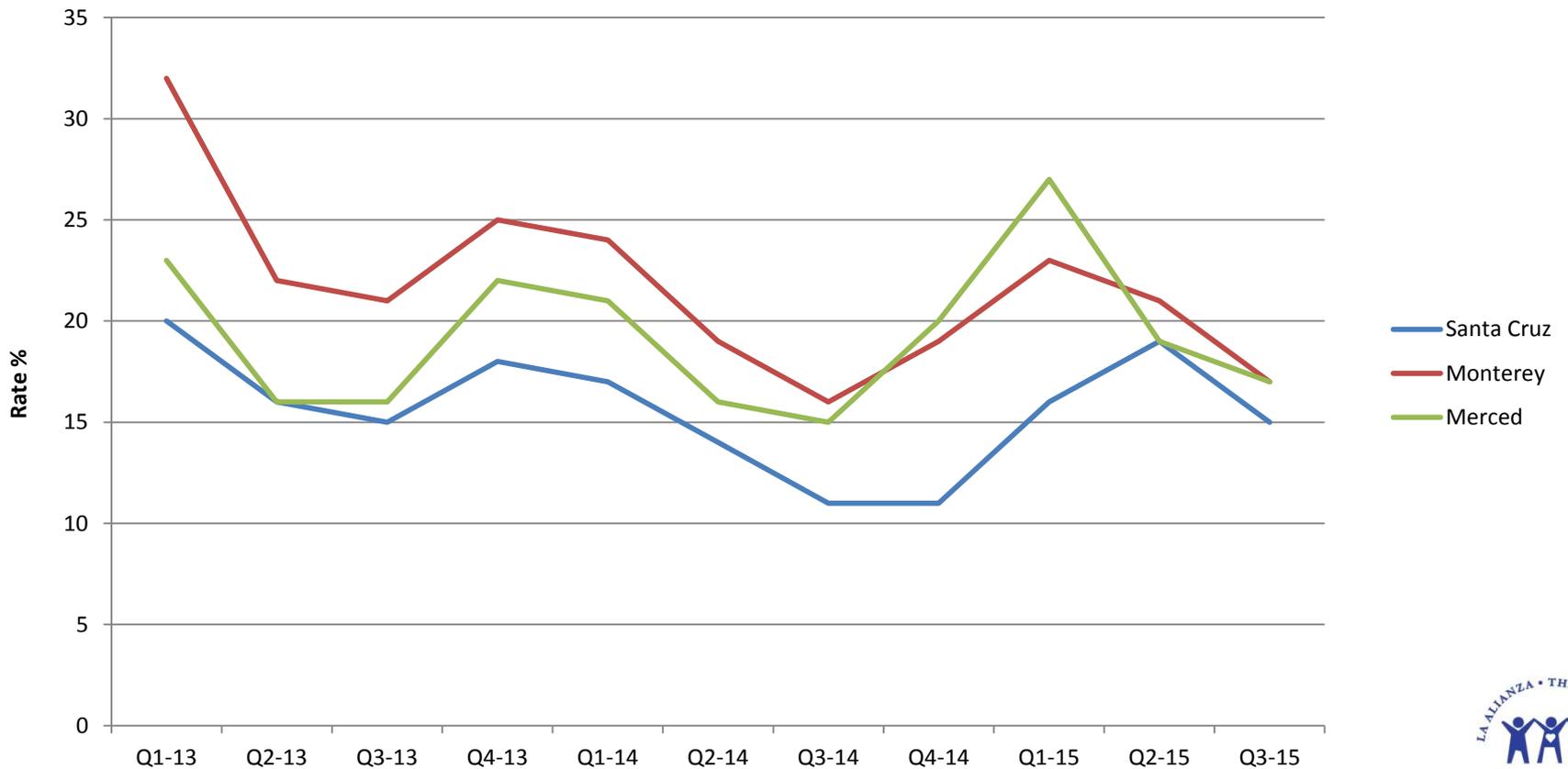
- Determinations based on claims received by Alliance for programmatic measures (care coordination and quality)
- Some fee-for-service measures based on form completion and review (e.g. asthma action plans referrals to Alliance Healthy Weight for Life program, and medication management agreements)
- Input from Physician Advisory Group, Clinical Quality Improvement Committee and informal provider conversations

Care Coordination Measures

- Reducing Ambulatory Care Sensitive Admissions
 - E.g. :Asthma, Diabetes, Congestive Heart Failure, Pneumonia, Kidney infections
- Reducing Preventable Emergency Department Visits
 - E.g. Upper respiratory infection, rash
- Reducing Readmissions

Preventable ED Visits

Trending by Quarter

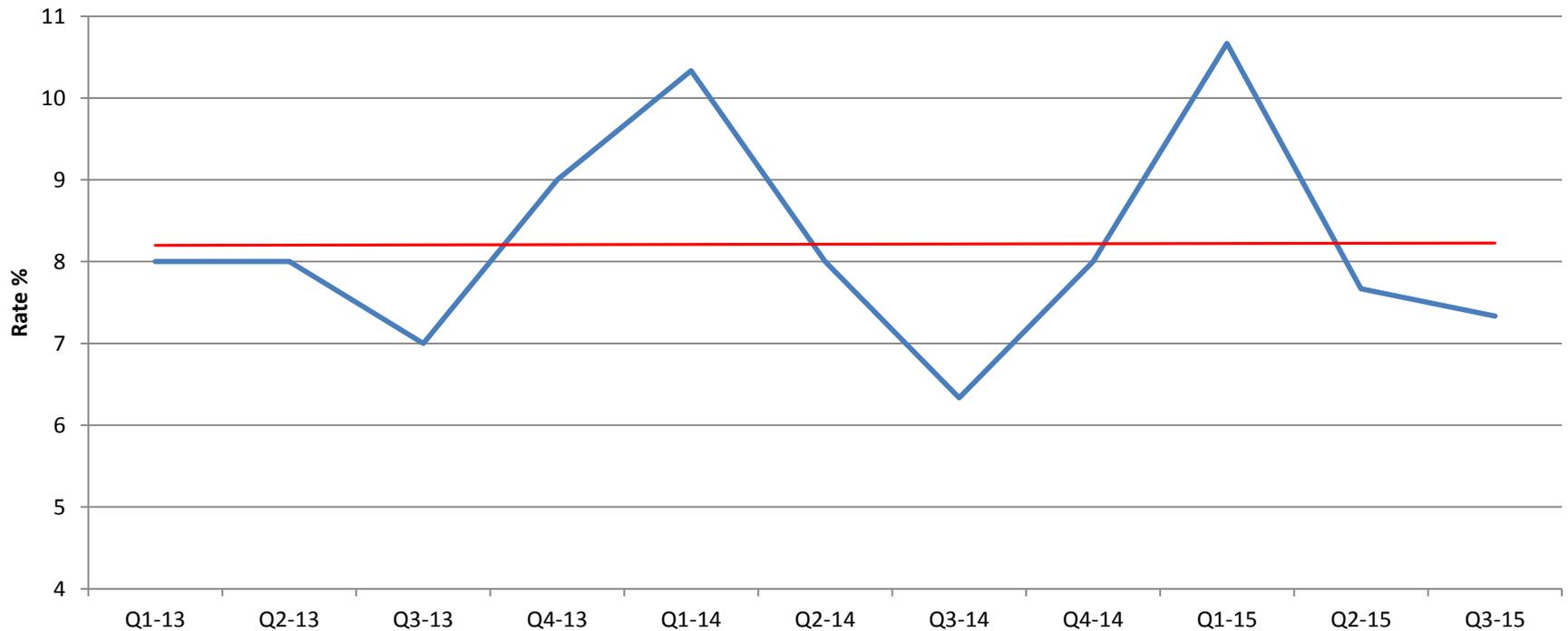


Ambulatory Care Sensitive Admissions



Rate of Admissions

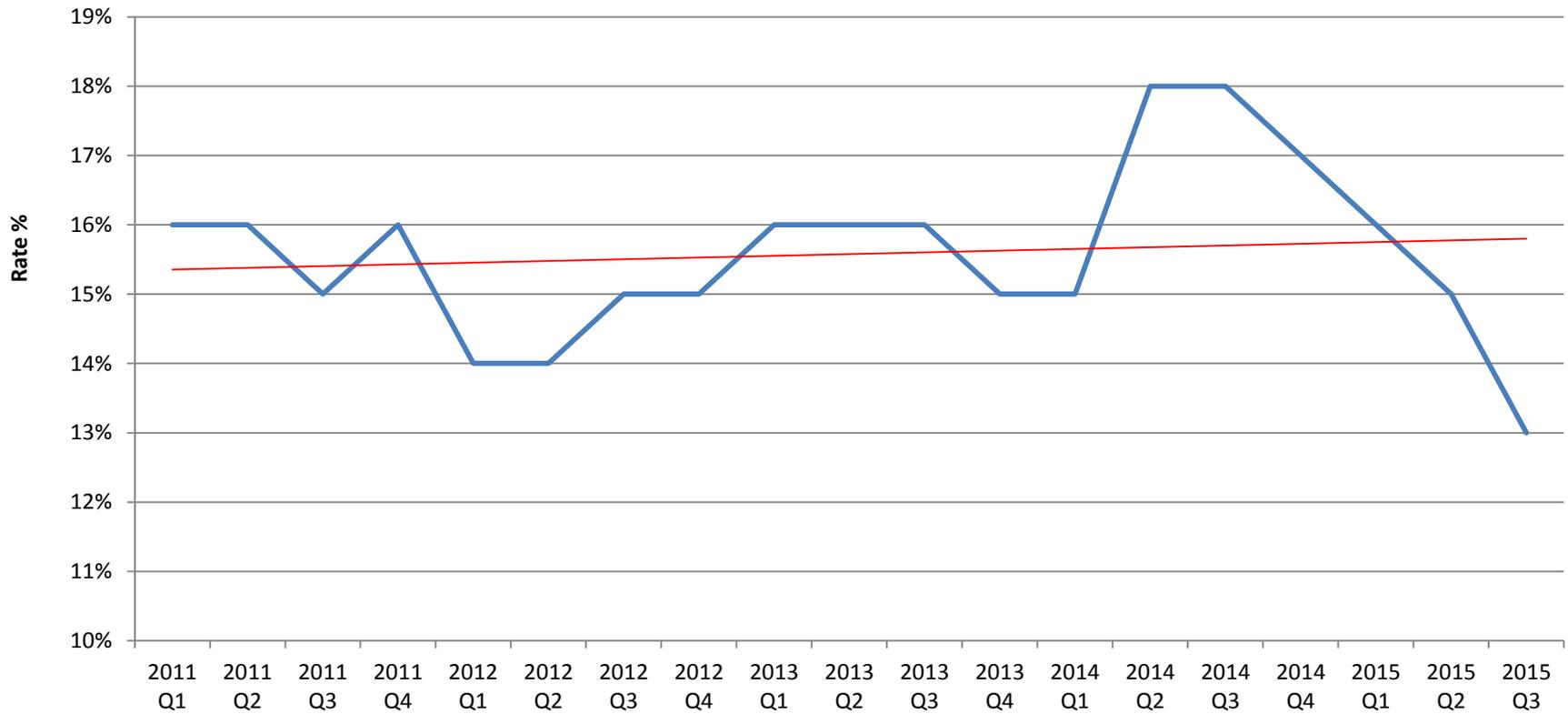
Trending by Quarter





Readmissions

30 Day Re-Admit % Trending by Quarter





Quality Measures 2016

Measure	Performance %	Trend '14-'15
Avoidance of Antibiotics in Bronchitis	25-50	↑
Asthma Medication Ratio	50	↔
Adolescent Well Checks	75-90	↔
Cervical Cancer Screening	50	↔
Comprehensive Diabetes Control	50	↔
Children With Pharyngitis	New for 2015	new
Spirometry in COPD	New for 2015	new
Well Child Check age 3-5	75-90	↔
Post Partum Care	50-75	↔

Other CBI Measures: Performance

Measure	Results 2014-2015
Generic Prescriptions	95%
BMI Measurement	↑
Healthy Weight for Life referrals	↑
Asthma Action Plans	↑
Medication Management Agreements	↑
Electronic Claims	↑
Electronic Referrals	↑

- Generic prescription rates remain highest among the COHS.
- BMI measurement, Healthy Weight referrals, Asthma Action Plans, and Medication Management Agreements continue to be promoted.
- Increases continue in e-submission.
- 42 provider groups offer extended hours.

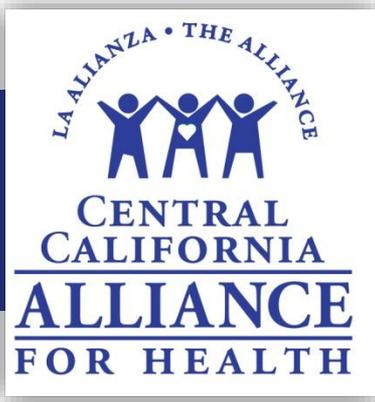
CBI Payments 2014-2015

- Scoring:
 - Performance determined by relative ranking and comparison to benchmarks
 - Top 50% and those showing 5% improvement from prior year are rewarded
 - Points per measure are assigned
 - Volume of members
 - SPD weighting
- Earnings
 - Ranged from 5-30% of PCP reimbursement
 - Average 20%

Summary

Evidence that CBI is effective:

- Overall performance for the Alliance relative to statewide and national averages on Quality of Care measures
 - child and adolescent exams
 - asthma medication
 - cervical cancer screening
- No significant increases in rates for Care Coordination and Timely Access measures during ACA expansion
 - Readmissions
 - Ambulatory Care Sensitive Admissions
 - Preventable ED Visits
- Pharmacy Management: High generic use rates
- Disease Management: Continued promotion of best practices
- Primary Care Practice Management: e-commerce



END

County of Santa Cruz (HSA)
 FY 15-16 Clinic
 FQHC Clinic Services
 As of 1/31/2016
 TOTAL EXPENDITURES BY PROGRAM

BUDGET UNIT	BUDGET	ACTUAL	ESTIMATED ACTUALS	VARIANCE
WATSONVILLE CLINIC	5,874,204.00	2,571,781	4,761,040	1,113,164
CLINIC ADMINISTRATION	4,217,352.00	2,375,115	4,369,769	(152,417)
EMELINE CLINIC	7,723,918	3,746,690	6,796,049	927,869
FORENSIC SERVICES	88,613.00	24,025	80,589	8,024
CORAL STREET CLINIC (HPHP)	3,694,249.00	1,509,517	2,783,035	911,214
MENTAL HEALTH FQHC	14,191,586.00	1,255	8,801,167	5,390,419
WATSONVILLE DENTAL	2,150,000.00	165,687	2,150,000	
TOTAL EXPENDITURES	37,939,922	10,394,070	29,741,649	8,198,273

County of Santa Cruz (HSA)
 FY 15-16 Clinic
 FQHC Clinic Services
 As of 1/31/2016
 TOTAL REVENUES BY PROGRAM

BUDGET UNIT	BUDGET	ACTUAL	ESTIMATED ACTUALS	VARIANCE
WATSONVILLE CLINIC	(7,112,966)	(3,274,815)	(6,580,533)	532,433
CLINIC ADMINISTRATION	0	(1,733)	(300,373)	(300,373)
EMELINE CLINIC	(6,751,753)	(2,908,235)	(6,997,073)	(245,320)
CORAL STREET CLINIC (HPHP)	(3,836,078)	(1,633,535)	(3,016,219)	819,859
MENTAL HEALTH FQHC	(15,299,726)	(2,295,221)	(7,908,052)	7,391,674
WATSONVILLE DENTAL	(2,150,000)	(573,356)	(2,150,000)	
TOTAL REVENUES	(35,150,523)	(10,686,893)	(26,952,250)	8,198,273

County of Santa Cruz (HSA)
 FY 15-16 Clinic
 FQHC Clinic Services BY PROGRAM
 ALL CLINICS 1/31/2016

Row Labels	BUDGET	ACTUAL	ESTIMATED ACTUALS	VARIANCE
EXPENDITURE	37,939,922	10,394,070	29,741,649	8,198,273
50-SALARIES AND EMPLOYEE BENEF	16,045,500	7,675,339	13,718,185	2,327,315
60-SERVICES AND SUPPLIES	6,100,969	1,779,191	5,612,900	488,069
70-OTHER CHARGES	1,713,921	1,058,857	1,713,952	(31)
80-FIXED ASSETS	100,000	19,190	108,753	(8,753)
95-INTRAFUND TRANSFERS	13,979,532	(138,507)	8,587,858	5,391,674
REVENUE	(35,150,523)	(10,686,893)	(26,952,250)	(8,198,273)
15-INTERGOVERNMENTAL REVENUES	(2,633,768)	(1,322,700)	(2,319,673)	(314,095)
19-CHARGES FOR SERVICES	(31,928,610)	(9,297,907)	(23,744,059)	(8,184,551)
23-MISC. REVENUES	(588,145)	(66,474)	(888,518)	300,373
29-OTHER GOVERNMENTAL UNIT REVENU	0	75	0	
5-LICENSES, PERMITS AND FRANCHIS	0	113	0	(0)
TOTAL BOTTOM LINE	2,789,399	(292,823)	2,789,399	0

County of Santa Cruz (HSA)
 FY 15-16 Clinic
 FQHC Clinic Services BY PROGRAM
 WATSONVILLE CLINIC 1/31/2016

WATSONVILLE CLINIC	BUDGET	ACTUAL	ESTIMATED ACTUALS	VARIANCE
EXPENDITURE	5,874,204	2,571,781	4,761,040	1,113,164
50-SALARIES AND EMPLOYEE BENEF	5,285,178	2,311,180	4,129,806	1,155,372
60-SERVICES AND SUPPLIES	539,026	260,569	581,203	(42,177)
70-OTHER CHARGES	0	31	31	(31)
80-FIXED ASSETS	50,000	0	50,000	0
REVENUE	(7,112,966)	(3,274,815)	(6,580,533)	(532,433)
19-CHARGES FOR SERVICES	(7,112,966)	(3,253,289)	(6,580,533)	(532,433)
23-MISC. REVENUES	0	(21,714)	0	0
29-OTHER GOVERNMENTAL UNIT REVENUE	0	75	0	0
5-LICENSES, PERMITS AND FRANCHIS	0	113	0	0
TOTAL BOTTOM LINE	(1,238,762)	(703,034)	(1,819,493)	580,731

County of Santa Cruz (HSA)
 FY 15-16 Clinic
 FQHC Clinic Services BY PROGRAM
 EMELINE CLINIC 1/31/2016

EMELINE CLINIC	BUDGET	ACTUAL	ESTIMATED ACTUALS	VARIANCE
EXPENDITURE	7,723,918	3,746,690	6,796,049	927,869
50-SALARIES AND EMPLOYEE BENEF	5,885,301	3,038,750	5,440,749	444,552
60-SERVICES AND SUPPLIES	1,788,617	689,346	1,297,143	491,474
80-FIXED ASSETS	50,000	18,594	58,157	(8,157)
REVENUE	(6,751,753)	(2,908,235)	(6,997,073)	245,320
19-CHARGES FOR SERVICES	(6,252,168)	(2,883,186)	(6,497,488)	245,320
23-MISC. REVENUES	(499,585)	(25,048)	(499,585)	0
				0
TOTAL BOTTOM LINE	972,165	838,456	(201,024)	1,173,189

County of Santa Cruz (HSA)
 FY 15-16 Clinic
 FQHC Clinic Services BY PROGRAM
 CORAL STREET HPHP CLINIC 1/31/2016

HPHP CLINIC	BUDGET	ACTUAL	ESTIMATED ACTUALS	VARIANCE
EXPENDITURE	3,694,249	1,509,517	2,783,035	911,214
50-SALARIES AND EMPLOYEE BENEF	2,608,093	982,226	1,746,676	861,417
60-SERVICES AND SUPPLIES	1,086,156	527,292	1,036,359	49,797
REVENUE	(3,836,078)	(1,633,535)	(3,016,219)	(819,859)
15-INTERGOVERNMENTAL REVENUES	(2,633,768)	(1,322,700)	(2,319,673)	(314,095)
19-CHARGES FOR SERVICES	(1,113,750)	(293,123)	(607,986)	(505,764)
23-MISC. REVENUES	(88,560)	(17,712)	(88,560)	0
				0
TOTAL BOTTOM LINE	(141,829)	(124,017)	(233,184)	91,355

County of Santa Cruz (HSA)
 FY 15-16 Clinic
 FQHC Clinic Services BY PROGRAM
 ADMINISTRATION 1/31/2016

ADMINISTRATION	BUDGET	ACTUAL	ESTIMATED ACTUALS	VARIANCE
EXPENDITURE	4,217,352	2,375,115	4,369,769	(152,417)
50-SALARIES AND EMPLOYEE BENEF	1,974,177	1,184,894	2,116,619	(142,442)
60-SERVICES AND SUPPLIES	529,254	130,799	538,633	(9,379)
70-OTHER CHARGES	1,713,921	1,058,826	1,713,921	0
80-FIXED ASSETS	0	596	596	(596)
REVENUE	0	(1,733)	(300,373)	300,373
19-CHARGES FOR SERVICES	0	268	0	0
23-MISC. REVENUES	0	(2,000)	(300,373)	300,373
TOTAL BOTTOM LINE	4,217,352	2,373,383	4,069,397	147,955

County of Santa Cruz (HSA)
 FY 15-16 Clinic
 FQHC Clinic Services BY PROGRAM
 FORENSIC 1/31/2016

FORENSIC	BUDGET	ACTUAL	ESTIMATED ACTUALS	VARIANCE
EXPENDITURE	88,613	24,025	80,589	8,024
50-SALARIES AND EMPLOYEE BENEF	292,751	158,289	284,335	8,416
60-SERVICES AND SUPPLIES	7,916	4,243	8,308	(392)
95-INTRAFUND TRANSFERS	(212,054)	(138,507)	(212,054)	0
				0
TOTAL BOTTOM LINE	88,613	24,025	80,589	8,024

County of Santa Cruz (HSA)
 FY 15-16 Clinic
 FQHC Clinic Services BY PROGRAM
 DENTAL 1/31/2016

DENTAL	BUDGET	ACTUAL	ESTIMATED ACTUALS	VARIANC E
EXPENDITURE	2,150,000	165,687	2,150,000	0
60-SERVICES AND SUPPLIES	2,150,000	165,687	2,150,000	0
REVENUE	(2,150,000)	(573,356)	(2,150,000)	0
19-CHARGES FOR SERVICES	(2,150,000)	(573,356)	(2,150,000)	0
				0
TOTAL BOTTOM LINE	-	(407,669)		