

COMMAND CENTER ACTIVATION NOTIFICATION

HEALTHCARE FACILITY NOTIFICATION

Notify the Medical Health Operational Area Coordinator (MHOAC):

- A. If your healthcare facility is experiencing an event that has the potential to impact your facility's ability to function and/or the healthcare delivery system
 - B. If your facility has activated its Emergency Command Center
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CONTACT MHOAC via NETCOM: (831) 471-1170

Request that dispatch contact the Medical Health Operational Area Coordinator (MHOAC) and request a call back. Provide your name, facility name and a call back number.

When called back, be prepared to provide:

- 1. Description of event
- 2. Status of your facility (open, closed, evacuating, etc.)
- 3. Estimated duration of emergency
- 4. Resources (equipment, personnel, etc.) that you need immediately

Note: Following notification, be prepared to complete a **Situation Status Form** and possibly a **Resource Request Form**. Forms available at santacruzhealth.org/champs. More information on under the Situation Status, Assistance Capacity, and Resource Request tab.

An Initial Response List (IRL) is provided on the back of the guide to ensure thorough notification.

PUBLIC HEALTH MHOAC

MHOAC Notification Criteria: The Public Health Department may activate its Departmental Operations Center (DOC) and/or staff the Emergency Operations Center (EOC) Medical/Health Branch:

- 1. Coordinate/lead a public health event such as a disease outbreak or pandemic
 - 2. Conduct public health related activities during an EOC activation
 - 3. Coordinate support for healthcare partners experiencing an event with a medical/health impact
 - 4. Fulfill MHOAC functions
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During an activation, your facility may be notified via the California Health Alert Network (CAHAN). The alert will provide contact information for the Public Health DOC or the EOC. Contact information provided in the alert may be different from the contact information provided below.

IMPORTANT: Once the EOC and/or DOC have been activated, contact the EOC or DOC directly (do not call NETCOM)

Medical Health Branch at EOC: (831) 454-2167
Public Health DOC: (831) 454-4444